



## **Nursery Membership Scheme (Kent)**

### **Full Terms and Conditions**

1. Nursery Membership is given to specifically named groups. It is not transferable to other groups or individuals within the same umbrella organisation or to other organisations.
2. The card may not be used by staff members or clients for private visits with their families or friends.
3. The card cannot be used to cover an organisation's family outing; the card only covers the organisation's members and accompanying staff. Any parents, grandparents and siblings accompanying them on the visit as a day out would need to pay admission.
4. The card may be used every day that we are open, with no restrictions at weekends or during school holidays.
5. Due to the limited sizes of the groups being admitted, Nursery Memberships do not require notice to be given prior to visits, unlike selected other Memberships. Notice will still need to be provided for any additional group talks and experiences outside of standard daily Park operations.
6. Nursery Memberships are limited to up to fifteen children per visit. We understand that some groups may need a higher ratio of support staff accompanying them on external trips. However, if a larger number of staff attend (more than 1:4), they will be charged the seasonal group admission rate, unless you have contacted us first to explain the need for extra staff.
7. Wildwood's decision on your eligibility for the group membership scheme will be final.
8. Nursery Membership does not cover socially deprived or special needs groups (see the Membership Team for more details on alternative schemes available).
9. You must let us know of any material changes to or within your organisation, including change of contact person and / or any nominated assistants.
10. During busier periods (school holidays) we are regrettably unable to accommodate parking of minibuses/coaches. If visiting during busier periods with larger vehicles, drop-off / pick-up must be arranged. Note that we are able to accommodate transit-sized vehicles (e.g. people carriers) during busier periods.
11. Groups who arrive outside the restrictions on their card may be turned away or asked to pay admission fees.
12. The staff member in charge of the visit must bring the membership card and show it to Reception staff.

13. Staff members visiting the park are responsible for the children in their care. Wildwood staff will assist where possible, but overall duty of care lies with the persons leading the visit.
14. Replacements for lost membership cards carry a £10 administration charge.
15. Failure to adhere to the terms and conditions may result in your membership being cancelled.
16. Wildwood Trust reserves the right to change these terms and conditions at any time. These can be found on our website [www.kent.wildwoodtrust.org/terms-conditions/](http://www.kent.wildwoodtrust.org/terms-conditions/)
17. The Membership application will be based on the geographical location of the Nursery registered work premises. Once the application has been received, Wildwood will make the final decision on any requests based on their location and / or distance from the Park.

**Please do not forget that we are a charity, subject to Charity Commission rules, and it is imperative that members of this scheme do not abuse it.**

If you have any questions, please contact the Wildwood Trust Membership Team on 01227 712111 or email us at [membership@wildwoodtrust.org](mailto:membership@wildwoodtrust.org)